ACCESSIBILITY COMPANION ADMISSION POLICY

In accordance with our obligations to make reasonable adjustments for people with disabilities, the racecourse is pleased to provide free admission to one accompanying accessibility companion in circumstances where a person with a disability would otherwise be at a substantial disadvantage without the companion. A ticket for free companion admission on racedays is available on the terms below.

1. ACCESSIBILITY COMPANION ADMISSION

Provided that you purchase a valid advance raceday ticket for yourself, you are entitled to apply for **ONE** free ticket for the same raceday for the person who is accompanying you to assist you as your companion. The companion must be able to provide you with appropriate assistance which might include:

- assisting you in applying for the scheme;
- assisting you in moving around the racecourse;
- helping you evacuate the racecourse in the event of an emergency;
- accompanying and/or assisting you in using the racecourse's toilets;
- assisting you in purchasing refreshments and food or using other services.

Please note that the accessibility companion admission policy does apply to a person with a disability under the age of 18 even though they are not required to purchase a ticket. However, in this case the companion must be over 18.

2. ACCESSIBILITY COMPANION TICKET CONDITIONS

The free ticket provided to your companion will carry the same terms and conditions as the raceday ticket that you hold although additional charges may apply in certain areas such as restaurants and lounges.

3. ELIGIBILITY

The eligibility criteria for free accessibility companion admission are regularly reviewed, and the racecourse reserves the right to update them from time to time.

York Racecourse uses the "Access card or Digital Access pass" which must have the essential companion box completed to verify entitlement to our scheme.
Please register for the Access Card at https://www.accesscard.online/apply-or-renew/

Please note that, in all cases, the racecourse reserves the right to nevertheless decline to accept an application or to request additional evidence if, in the racecourse's view and discretion, there is reasonable doubt that the applicant would be at a substantial disadvantage in attending without a companion given the accessibility facilities and services available at the racecourse.

4. WHAT PROOF OF ELIGIBILITY NEEDS TO BE PROVIDED?

To prove eligibility, you will need to provide the following:

a) Completed accessibility companion application form submitted through the York Racecourse Website.
b) Current Evidence of being eligible for the scheme by providing details of your Access Card or Digital Access pass.
c) On arrival on the raceday Photo ID which matches the details of the recipient of the above.

Please note that a Blue Badge is not accepted as evidence of eligibility but can be used as photo ID.

5. HOW DO I APPLY?

Applications (including proof of eligibility) need to be made using the application form on the York Racecourse Website, **at least five days before the race meeting commences**.
The link to the website is: https://www.yorkracecourse.co.uk/disability-access.html

For successful applications the free ticket will be ready for collection at the racecourse where photo ID of the registered racegoer will be requested. If you have any questions or queries regarding the accessibility companion admission policy, then please contact us on 01904 620911.